RDR-HX680/HX780/HX785/ HX980/HX1080 RMT-D246A/D249P/D250P



System Laser: Semiconductor laser

Channel coverage: AEP, UK, Russian model PAL (B/G, D/K, I)/SECAM (L) VHF: E2 to E12, R1 to R12, F2 to F10, Italian A to H, Ireland A to J, South Africa 4 to 11, 13 UHF: E21 to E69, R21 to R69, B21 to B69, F21 to F69 CATV: S01 to S05, S1 to S20, France B to O HYPER: S21 to S41

The above channel coverage merely ensures the channel reception within these ranges. It does not guarantee the ability to receive signals in all circumstances. The channels that can be received differ depending on the country/region.

Channel coverage:

Canadian, E model NTSC VHF: 2 to 13 UHF: 14 to 69 CATV: A8 to A1, A to W, W+1 to W+84 **DV IN:** 4-pin/i.LINK S100 Video reception: Frequency synthesizer system Audio reception: Split carrier system Aerial out: AEP, UK, Russian model Antenna out: Canadian, E model 75-ohm asymmetrical aerial socket Timer: Clock: Quartz locked/Timer indication: 24-hour cycle (digital) Video recording format: MPEG-2, MPEG-1 Audio recording format/applicable bit rate: Dolby Digital 2 ch 256 kbps/128 kbps (in EP, SLP, and

SPECIFICATIONS

Inputs and outputs LINE 2 OUT: AEP, UK, Russian model LINE OUT: Canadian, E model (AUDIO): Phono jack/2 Vrms/10 kilohms (VIDEO): Phono jack/1.0 Vp-p (S VIDEO): 4-pin mini DIN/Y: 1.0 Vp-p, C: 0.3 Vp-p (PAL) C: 0.286 Vp-p (NTSC) LINE 2 IN: AEP, UK, Russian model LINE IN 1/2/3: Canadian, E model (AUDIO): Phono jack/2 Vrms/more than 22 kilohms (VIDEO): Phono jack/1.0 Vp-p (S VIDEO): 4-pin mini DIN/Y: 1.0 Vp-p, C: 0.3 Vp-p (PAL) C: 0.286 Vp-p (NTSC) LINE 3 – TV: 21-pin AEP, UK, Russian model CVBS OUT S-Video/RGB OUT (upstream) LINE 1/DECODER: 21-pin AEP, UK, Russian model CVBS IN/OUT S-Video/RGB IN Decoder DIGITAL OUT (COAXIAL): Phono jack/0.5 Vp-p/75 ohms

COMPONENT VIDEO OUT (Y, Pв/Cв, PR/CR): AEP, UK, Russian model (Y, PB, PR): Canadian, E model Phono jack/Y: 1.0 Vp-p, Р_в/С_в: 0.7 Vp-p, Р_к/С_к: 0.7 Vp-p G-LINK*: mini jack

HDMI OUT: HDMITM Connector

USB:

USB jack Type A (For connecting digital still camera, Memory card reader, USB memory and HDD camcorder) USB jack Type B (For connecting PictBridge-compatible printers) General Power requirements: 220-240 V AC, 50/60 Hz **Power consumption:** 43 W AEP, UK, Russian model 42 W Canadian, E model **Dimensions (approx.):** 430 · 66.5 · 286.5 mm (width/height/ depth) incl. projecting parts Hard disk drive capacity: RDR-HX680/HX780/HX785: 160 GB RDR-HX980: 250 GB RDR-HX1080: 500 GB Mass (approx.): 4.4 kg **Operating temperature:** 5°C to 35°C Operating humidity: 25% to 80% Supplied accessories: Mains lead (1) Aerial cable (1) Audio/video card (1) Canadian, E model Remote commander (remote) (1) Set top box controller $(1)^*$ R6 (size AA) batteries (2) * RDR-HX780/HX785/HX980/HX1080 AEP model only Specifications and design are subject to change without notice.

DVD RECORDER

Sony Corporation Home Electronics Network Company

9-883-980-11

SEP mode), PCM

©2008.04 Published by Quality Assurance Dept.

2008D1600-1

WARNING!!

WHEN SERVICING, DO NOT APPROACH THE LASER EXIT WITH THE EYE TOO CLOSELY. IN CASE IT IS NECESSARY TO CONFIRM LASER BEAM EMISSION, BE SURE TO OBSERVE FROM A DISTANCE OF MORE THAN 25 cm FROM THE SURFACE OF THE OBJECTIVE LENS ON THE OPTICAL PICK-UP BLOCK.

CAUTION:

The use of optical instrument with this product will increase eye hazard.

CAUTION

Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



SAFETY-RELATED COMPONENT WARNING!!

COMPONENTS IDENTIFIED BY MARK \triangle OR DOTTED LINE WITH MARK \triangle ON THE SCHEMATIC DIAGRAMS AND IN THE PARTS LIST ARE CRITICAL TO SAFE OPERATION. REPLACE THESE COMPONENTS WITH SONY PARTS WHOSE PART NUMBERS APPEAR AS SHOWN IN THIS MANUAL OR IN SUPPLEMENTS PUBLISHED BY SONY.

Unleaded solder

Boards requiring use of unleaded solder are printed with the leadfree mark (LF) indicating the solder contains no lead.

(Caution: Some printed circuit boards may not come printed with the lead free mark due to their particular size.)

: LEAD FREE MARK

Unleaded solder has the following characteristics.

• Unleaded solder melts at a temperature about 40°C higher than ordinary solder.

Ordinary soldering irons can be used but the iron tip has to be applied to the solder joint for a slightly longer time.

Soldering irons using a temperature regulator should be set to about 350° C.

Caution: The printed pattern (copper foil) may peel away if the heated tip is applied for too long, so be careful!

Strong viscosity

Unleaded solder is more viscous (sticky, less prone to flow) than ordinary solder so use caution not to let solder bridges occur such as on IC pins, etc.

• Usable with ordinary solder

It is best to use only unleaded solder but unleaded solder may also be added to ordinary solder.

Special Component Notice

The components identified by mark \oplus contain confidential information.

Strictly follow the instructions whenever the components are repaired and/or replaced.

SAFETY CHECK-OUT

After correcting the original service problem, perform the following safety checks before releasing the set to the customer.

- 1. Check the area of your repair for unsoldered or poorly-soldered connections. Check the entire board surface for solder splashes and bridges.
- 2. Check the interboard wiring to ensure that no wires are "pinched" or contact high-wattage resistors.
- 3. Look for unauthorized replacement parts, particularly transistors, that were installed during a previous repair. Point them out to the customer and recommend their replacement.
- 4. Look for parts which, through functioning, show obvious signs of deterioration. Point them out to the customer and recommend their replacement.
- 5. Check the B+ voltage to see it is at the values specified.
- 6. Flexible Circuit Board Repairing
 - Keep the temperature of the soldering iron around 270°C during repairing.
 - Do not touch the soldering iron on the same conductor of the circuit board (within 3 times).
 - Be careful not to apply force on the conductor when soldering or unsoldering.

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RDR-HX680/HX780/HX785/HX980/HX1080 SECTION 1 SERVICE NOTE

1. DISK REMOVAL PROCEDURE IF THE TRAY CANNOT BE EJECTED (FORCED EJECTION)

- 1. Remove the upper case.
- 2. Insert the stiff wire in the hole and eject the tray.



NOTES DURING THE FORCED EJECTION

- 1. If the forced ejection is executed while a blank disc media (DVD \pm RW, \pm R) exists on the tray
- Insert a DVD-ROM (DVD test disc, DVD software available on the market, or the like) in the tray and then close the tray. **Note1:** If you close the tray while it is empty, ejection of the tray becomes impossible.
- Note2: If you close the tray with a CD disc inserted in it, the CD can be ejected. However, if you close the tray while it is empty, there can be a case that ejection of the tray becomes impossible.
- Note3: Even if you replace the DVD drive unit while the tray remains under the state as described above, the situation cannot be improved.
- 2. If the tray cannot be ejected while the disc is not inserted
 - Execute the forced ejection.
 - Insert a DVD-ROM (DVD test disc, DVD software available on the market, or the like) on the tray and try to close the tray. (There are cases that it recovers the trouble.)
- 3. Contents of forcedly ejected blank disc media (DVD±RW, ±R) can be damaged. (There can be a case that initialization is also impossible.)

2. BOARD CONNECTION, SERVICE REMOTE CONTROLLER



3. MODEL NAME SETTING METHOD WHEN ENGINE IS REPLACED

Required equipment:

- Remote controller (RMT-D246A/D249P/D250P)
- Service remote controller (J-6090-203-A)
- Monitor

Model name delete method

1. Turn the main POWER ON.

- 2. Press the following buttons on the service remote controller in this order.:
 - $\underbrace{\text{``ESC''} \Longrightarrow \text{``CHAP''} \Longrightarrow \text{``1''}}$
 - * Confirm that the above operation is performed in the state that the screen has exited all settings such as "Home Menu" or "Simple Setting".
- 3. Turn the main POWER OFF.
- 4. Turn the main POWER ON.
- 5. Find out the tentative model name from the Correspondence Table (Table 1) for the client machine. Then, enter the 4-digit "Input No." on the screen using the service remote controller.
- 6. The model name setting method is complete. (Screen disappears.)
 - * Upon completion of the model name setting, be sure to press both "ENTER" and "3" simultaneously on the service remote controller without fail. It sets the remote control code "3".

Model name		RDR-HX680	RDR-HX780	RDR-HX785	RDR-HX980	RDR-HX1080
	AEP1	MRX-1730/CEK	MRX-1735/EC1	MRX-1735/EC1	MRX-1755/EC1	MRX-1799/EC1
	AEP2	MRX-1720/EC2	MRX-1730/EC2		MRX-1750/EC2	
	AEP3	MRX-1730/CEK				_
Tentative model name	UK		MRX-1730/CEK			
	CND		MRX-1790/CA2			
	AUS		MRX-1730/AU2		MRX-1750/AU2	
	RUS	—	MRX-1730/RU3	_	MRX-1750/RU3	—
	SP	—	MRX-1730/SP7		MRX-1750/SP7	—
	TH	—	MRX-1730/SP7		MRX-1750/SP7	—
	E32		MRX-1790/E32			

Table1 Correspondence table between tentative model name and final product name

[Symptom]

If the following operation is performed, set won't be able to be restored.

[Remedy]

Must not be performed the following operation using service remote. If it is performed, set won't be able to be restored.

And if set is broken by the operation, we can't guarantee the set when pressing in order of the following button.

* [ESC]--> [STEREO]

([ESC]--> [Any button which is not described in SM])

Service remote controller (Part code: J-6090-203-A)



4. HOW TO DIAGNOSE HDD FAILURE

4-1. Defective HDD

There are four symptoms of defects in the HDD.

- 1. "E01" is displayed on the FLD.
- (The HDD is unauthorized.)"E02" is displayed on the FLD.
- When playing a video, MP3, or JPG, contents freeze.
- 4. Irregular noises from the HDD

4-2. HDD Recognition status

How to enter Recognition status and sub screen mode.

- While the GUI screen is not displayed, use the service remote controller and press "ESC" key followed by "DISP" key.
- While the first screen is displayed, press "DIG/ANA" key repeatedly until the desired subscreen is displayed. The subscreens change.

MRX-1635/EC1 SYSCON	VERSION : 1.01 : RELEASE 104 Rev. 1. 5895	
TUNERCON	: 1.178	OK
DRIVE	: DVD-RW DVR-L12X	OK
	1.00	OK
PIC SERIAL	: 000800004940	
HDD INT	: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	250 🖛
HDD USE	:	250
DEVICE : E REGION : 2	2R-FEx1.0 FLASH : 6 C : 000040 HDCP : 000040	4M)0259)0259





• Details on HDD data are described below:

Sample 1: (For the DVD recorder of 120GB) HDD INT: XXXXXXXXXXXXXXXXX 160 HDD USE: 120 Sample 2: (For the DVD recorder of 160GB) HDD INT: XXXXXXXXXXXXXXXXX 160 HDD USE: 160 Sample 3: (For the DVD recorder of 250GB) HDD INT: XXXXXXXXXXXXXXXX 250 HDD USE: 250 Sample 4: (For the DVD recorder of 500GB) HDD INT: XXXXXXXXXXXXXXX 500 HDD USE: 500

The item [HDD USE] indicates the HDD capasity of the DVD recorder specifications.

Check if the valeus match with the specifications of the DVD recorder.

FL Display	OS Display	HDD identification conditions	HDD identification conditionsDetails on HDD dataare described below.	
REPAIR	"Repaining the HDD". ↓ "HDD repair is complete".			
E01	An error occurred. Please consult your nearest Sony dealer. Note that contents on the HDD may be erased when servicing	Failure to physically identify the HDD (no connection, defective HDD, interface error).	Blank space	Check the connection to the SATA cable and power cable. Replace the SATA cable or power cable. Replace the HDD. Replace the FE or part in the SATA/ATA communication.
	this unit.	HDD possible, but not identified	WDC 10234564 # 160	"#" indicates that the HDD is unauthorized.
E02	The Hard Disk Drive info is incorrect. Use the Disk Setup menu to reformat.	Physical identification of HDD possible, HDD identified, but failure in logical formatting.	WDC 10234564 ! 160	"!" indicates an HDD authorization error. Initialize the HDD.
Normal		Physical identification of HDD possible, HDD identified, and correct logical formatting (HDD correctly identified).	WDC 10234564 160	

4-3. Display [E01] on FLD with unrecognized HDD



4-4. Display [E02] on FLD



4-5. When playing a VIDEO, MP3, or JPG, the contents freeze



4-6. Factory Check

- 1. Pull out and then reconnect the AC cable.
- 2. Press "ESC" key followed by "P.RUN" key to start Formatting.
- 3. When "B COMPLETE" appears, the Factory Check is complete.
- 4. Press "Power" button. The unit starts normally.

When "Factory Check" has finished completely without error, reset "Recording Error History" and "ATA/ATAPI History Error" with the Clear key.

Recording Error History Display				
07-03-19	12:36:06	ESFSYS INIT		
07-03-19	12:36:06	HDD Zero MR		
07-03-19	12:36:06	HDD Initialze		
07-03-19	12:36:06	HDD Zero MR		
07-03-19	12:27:27	Status NG		

Note: Write down the HDD information on the HDD return sheet before replacing the HDD.

Note the information on pages 6-6, 6-7, 6-9, and 6-10 of Chapter 6, "SERVICE MODE".

When performing "Factory Check", the data saved to the HDD by the customer is erased.

Obtain customer consent before performing "Factory Check".

"Recording Error History" and "ATA/ATAPI History Error", see pages 6-9, 6-10 of Chapter 6, "SERVICE MODE".

4-7. Final Check

4-7-1. SELF TEST (SMART TEST)

This is a simplified diagnosis for the HDD. A serious failure in the HDD can be detected with this test. Time required for testing: Approx. 60 sec.

How to start/terminate the diagnostic program

- Use the remote control unit for servicing.
- How to start: Press the following keys in this order; "ESC", "CX", "0", and "1" keys. (refer to 6-2-15)
- How to terminate: Press "ESC" key.

HDD CHECK MODE [1-4]

- 1 HDD Information
- 2 S.M.A.R.T Attribute Information
- 3 S.M.A.R.T DST
- 4 HDD R/W Check

Execute Self-Test.

- Press "3" key on the remote control unit for servicing while the menu screen is displayed.
- When the following screen is displayed, press "1" key to start the Self-Test.





Note: "2. Exe Ext Self Test" is not used.

Note: Performing "Self Test" will not erase the HDD data.

Diagnosis results

- Without an error: "... Completed" is displayed. Then, proceed to the Extended Self-Test.
- With an error: ". . . Error" is displayed. Look at the number in Test Result. If the place value for tens is 1 or 2, execute the Self-Test again. If it is from 3 to 7, the HDD must be replaced.

Note: If the result of the second test is the same, replacement of the HDD is required.



4-7-2. Performance Check

Press "ESC" key, then "A.MON" key.

This is a reading test across all sectors of the HDD. Data recorded on the HDD will not be erased, because no writing operation is performed. Time required for testing: Approx. 45 min/160 G 75 min/250 G 130 to 150 min/500 G

When "Performance Check" finishes completely without error, reset "ATA/ATAPI History Error" with the Clear key.

FL display specification HDD factory Check

HDD performance Check ONormal display OError display ONormal display OError display 0:Factory Check start 0 0 000000 80:Performance Check start 80 0 00000 Power On Power On 1:Power ON Test 1 0 000000 81:Power ON Test 81 0 00000 HDD ERR 01 HDD ERR 81 2:Random Write/Read/Compare Test 2 0 000000 82:all Sequential Read Verify Test 82 * * * * * * * HDD ERR 02 HDD ERR 82 83:Power OFF Test 3:ID Sequential Read Verify Test 3 00000 H M S 0 **** H M S HDD ERR 03 Power off 4:OD Sequential Read Verify Test 4 15s MS HDD ERR 04 **84 COMPLETE** 84:Complete 5:Format **** H M S HDD ERR 05 6:Power OFF Test 6 0 000000 Power off 15s Power On 7 0 000000 20s HDD ERR 07 7:Power ON Test Power off 0 000000 8:Power OFF Test 9:Power ON Test Power On 15s a:Power OFF Test 9 0 000000 b:Complete HDD ERR 09 20s A 0 000000 Power off 15s **B** COMPLETE

Fig 1. FL Display Flow

* The logo for "Factory Check" and "Performance Check" is recorded in "ATA/ATAPI History Error".

RDR-HX680/HX780/HX785/HX980/HX1080 SECTION 6 SERVICE MODE

Prepairing for Service tool

- Color monitor
- Service remote controller (Part code: J-6090-203-A)



6-1. SERVICE MODE MAP



6-2

6-2. Diagnostic Mode

6-2-1. Model Setting

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screen's, press the following buttons "ESC" \Rightarrow "CHAP" \Rightarrow "1" on the service remote controller.
- 3) Turn of the main power OFF.
- 4) Turn of the main power ON.
- 5) Press four digits properly (Refer to page 5 service remote controller.) by using the according to the screen information.
- 6) Press the following buttons "ESC" \Rightarrow "CHAP" \Rightarrow "1" on the service remote controller.

[Recorder's Model Setting] Input the number using the remote for Service.			
>			
Input No		Manufacturer	
[0101	:]	
[0201	:]	
[0102	:]	
[0202	:]	
[0103	:]	
[0203	:]	

- 7) Disconnect then reconnect the AC power cord of the unit. Be careful not to impart vibration to the unit immediately after the AC power cord is disconnected.
- Reset the recorder to all its factory settings. (Make sure that the recorder is on. Press and hold "■" (STOP) key and press "⁽¹⁾" (STANDBY/ON) key on the front panel.) The recorder turns off with all settings reset.
- 9) Turn of the main power ON.
- 10) Press "ESC" then "DISP" keys by using the service remote controller and then confirm each Model Name.

SYSCON TUNERCON DRIVE	VERSION : RELEASE_1 Rev :1.** : 198.000 : DVD-RW DV 1.00	N : 00 :***** R-L11X	OK OK OK
PIC SERIAL HDD INT	: :		
DEVICE REGION	: : 2	FLASH : (C : ***** HDCP :	34M ****

6-2-2. Service Mode

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screen's, press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "DIG/ANA".

Overview and purposes

To be used to check the status of the product and to collect the information for failure diagnosis.

The following information to be used for servicing is displayed:

- [1] First screen : Version, HDD information, etc.
- [2] Second screen : ATA/ATAPI debug screen (Writer information)
- [4] Fourth screen : VR-recording-related error logs

Each screen has sublevel screens.

- Note: After entering any Service mode screen, to shift to another Service mode screen, first quit that Service mode screen then enter another Service mode screen.
- 5) Press "ESC". (Returns to the original screen)

6-2-3. Version Information and Other Information (First screen)

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "DISP".

Checking the respective software version numbers and other HDD information.



- Result of the combination check with system microcomputer (5) Information on the built-in drive
- (Model name, version No., model type)
- (6) Data of the built-in HDD, capacity of the HDD
- ⑦ DEVICE information (EMMA type, ES No.)
- (8) FLASH ROM information
- Region No.
- (1) CPRM information (CPRM key No.)
- 4) Press "ESC". (Returns to the original screen)

6-2-4. RF Level Simplified Diagnosis (Subscreen1)

- 1) Turn of the main power ON.
- On the screen after exiting all menu screens, press "ESC" on the service remote controller. 2)
- 3) Press "DISP"
- 4) Press "DIG/ANA".



*1) Frequency Difference (Freg Diff)

How much tuning is off is monitored, as shown below:

Input Frequency		Display
Faraway		High 7
High (within 200kHz)		High 1-5
Just Tune		Center
Low	within 200kHz	Low 1-5
LOW	over 200kHz	Low 7

*2) AGC voltage (AGC Volt)

The gain controlled by the tuner is monitored to infer the input electric field intensity. (The accuracy of inference differs depending on the product.)

	Field Intensity	AGC Volt
Intense field area (Clear image)	70 dBµ or more	3100 mV or less
Less intense field area (Noise may be generated.)	50 dBμ or more 70 dBμ or less	3100 - 4400mV
Weak field area (Much noise. EPG/VPS/PDC sometimes cannot be obtained.)	30 dBμ or more 50 dBμ of less	4400 mV or more (It is unable to discriminate under the weak field area.)
Very weak field area (Image damaged. EPG/VPS/PDC cannot be obtained.)	30 dBµ or less	4400 mV or more (It is unable to discriminate.)

[Tips]

For good reception, the field intensity must be 50 dBµ or more (AGC Volt 4400 mV or less). For accurate measurement, use a field intensity meter.

5) Press "ESC". (Returns to the original screen)

* The RF signal status can be obtained from the input frequency deviation information and the AGC voltage.

Input frequency difference *1)

6-2-5. HDD Information for the HDD return sheet (Simplified measurement mode)

HDD Information

• How to start/terminate the diagnostic program

Use the remote control unit for servicing.

How to start: Press the following keys in this order; "ESC", "CX", "0", and "1" keys: (refer to 6-2-15).

How to terminate: Press "ESC" key.

Do not perform other operations on the unit while HDD diagnosis is in progress.

Although the diagnostic program is designed to function independently from the unit's functions, operations on the unit during a diagnosis may cause a malfunction.

The following status is recommended during diagnosis: All stop, no timer recording (including auto-recording)

A) Display the menu on the screen.

The menu shown below is displayed when the diagnostic program is started. To enter each mode, press the corresponding key "1" - "4" on the remote control unit for servicing.



B) Check the HDD information.

Press "1" key on the remote control unit for servicing. Check the following data: Model: Is the correct model name of the HDD displayed ? Recog. No: Is a positive value displayed ? SMART threshold: Is "not exceeded" displayed ?



To return to the menu screen, press "Clear" key.

C) How to check the HDD return sheet.

Symptom ********************************** ⇒ Enter a symptom.

- $(\mathbf{1})$
- ② RECOG NO:Positive or Negative
- 3 SMART threshold: exceeded or not exceeded
- (4)
- (5) HDD Life Time: ****h** m ** s
- 6 HDD Status: # / ! / Blank / No Model Name
- ⑦ FL Display E01 / E02 / No Problem

Tests to be executed **(1)** HDD Information:

- Checks the HDD information.
- (2) S.M.A.R.T. DST: Executes a simplified test or a reading test for all data.
- **③ HDD R/W Check:** Executes a writing/reading test for all data. All data on the HDD will be erased if this test is executed.

Note: "2. S.M.A.R.T. Attribute...." is not used.

Detailed description

(1) Model:

- For the correct model name, refer to the display of the unit. (2) Recog No:
- Positive value : The HDD has been recognized. Negative value : The HDD has not been recognized.

③ SMART threshold: : The has come near the end of its service life. exceeded not exceeded: The HDD has not reached the end of its service life.

④ Check HDD SN.

- When the model name is recognized, circle "recognize".
 - ⇒ Check whether "Recog No" is positive or negative. Refer to "B" of the above screen.
 - ⇒ Check whether "SMART threshold" is "exceeded" or "not exceeded". Refer to "C" of the above screen.

Note: If the HDD model name and serial number cannot be read, check the HDD label.

- Check whether the HDD SN is recognized.
- \Rightarrow Enter the Life Time. Refer to "E" of the above screen. Note: If the HDD life time is not found, check it on page 6-7 of Chapter 6, "SERVICE MODE"
- ⇒ Check "HDD Status". Refer to "SERVICE NOTE", page 7.
- ⇒ Check "FL Display".
- ⇒ Refer to "SERVICE MODE", page 6-9.
- ⇒ Refer to "SERVICE MODE", page 6-10.

HDD Information (Simplified measurement mode)

- 1) Turn on the main power.
- 2) Press "ESC".
- 3) Press "DISP".
- 4) Press "DIG/ANA" three times.

HDD Info Life Time : --h --m --s

[Tips]

How the cumulative HDD-on time data is processed in memory

Storage place:

FLASH ROM

Timing for referring to the cumulative HDD-on time data:

If the power attempts to turn on but fails, the unit refers to the FLASH ROM.

Timing for updating the cumulative HDD-on time data:

While the HDD is on, the cumulative HDD-on time data in the RAM is updated every 3 seconds, and the data is stored in the Backup SRAM every update. When the power is turned off, the data is stored in the FLASH ROM.

• How to clear the cumulative HDD-on time data

FLASH ROM:

When the HDD Identification Setting is configured, the cumulative HDD-on time data is automatically cleared. The HDD Identification Setting is automatically configured when the CPRM setting is configured on the CPRM setting screen. (To display the CPRM setting screen, press the "ESC" key, then the "STEREO" key.)

Note: The cumulative HDD-on time data is not cleared when resetting to default values.

The cumulative HDD-on time data is not cleared when the system-control computer software is downloaded.

5) Press "ESC". (Returns to the original screen)

6-2-6. Cautions for handling the HDD

(1) Cautions for handling the HDD

- The HDD is very sensitive to shocks and vibrations. Care must be taken especially during operation (when the power is on).
- The HDD is very sensitive to electrostatic charges.
- Rapid change in temperature or humidity may cause deterioration of the HDD.
- Note: After receiving damage caused by any above-mentioned factors, the HDD may operate normally for dozens or hundreds of hours, but then suddenly crash. If you are certain you have damaged a new repair part (HDD) while making repairs, do not use the part.

Reference: Main specifications for damage to the HDD

	During operation	During nonoperation	
Shock G (acceleration)	Approx. 20 G or more	Approx. 200 G or more	 The HDD is about 10 times as sensitive to shock during operation compared to nonoperation.
Temperature change	15 °C/hour or more		· · · · · · · · · · · · · · · · · · ·
Moisture change	20%/hour or more		

Reference: Estimated value of falling distance vs. shock (G) when the HDD is dropped without protection

Landing Falling surface distance	Granite surface	Concrete floor	Synthetic-resin- coated table	Antistatic sponge
0.5 inch / 12.7 mm	387	217	200	26
1.0 inch / 25.4 mm	595	457	310	37
2.0 inch / 50.8 mm	1133	600	680	70
4.0 inch / 101.6 mm	1795	1040	1050	267

* Checks the HDD power-on time.

(2) Cautions for handling and examples of dangerous handling for the product that the HDD is mounted on or the HDD repair part

[Cautions for handling the product that the HDD is mounted on]

• The HDD is always in operation while the unit is turned on. Do NOT to apply shock to the unit.

Examples of dangerous handling: while the power is on

- Bumping the case
- Dropping an object, such as a small screwdriver or remote control unit, onto the case or bumping an object against the cabinet
- Physically dragging the unit
- Stacking another product on the unit
 - Note: Do NOT to apply shock, such as bumping or hitting a screwdriver against the HDD, during diagnosis with the case open.

Examples of dangerous handling: while the power is off

- Applying strong shock, although the HDD is more resistant to shock when the power is off
- Dropping the unit from a height of several centimeters, or lifting one side of the unit and letting it drop

• Do NOT move the unit immediately after the power is turned off. Wait at least 30 seconds after the indication on the FL display changes from POWER OFF to the clock indication before moving the unit.

If the AC power cable is accidentally disconnected before turning the unit off, wait at least for one minute before moving the unit. In this case, damage to the HDD caused by sudden shutoff may be small because the emergency relief mechanism is activated. However, if sudden shutoff occurrs during recording or playback, recorded data may be damaged. Be sure to check the operations.

[Caution for handling the HDD repair part]

- 1. Handle the HDD in a safe environment:
 - Handle the HDD over an antistatic pad that can also absorb shock.
 - Wear wrist bands to prevent electrostatic charges generated in your body from affecting the HDD.
- 2. Observe the following rules when handling the HDD:
 - Handle one HDD at a time. Do NOT hold several HDDs at the same time.
 - Grip the HDD on both sides so that you do not touch its terminals or circuit boards.
 - Do NOT stack one HDD onto another HDD (even if the HDDs are protected by antistatic bags).
 - Do NOT bump the HDDs against one another.
 - Do NOT bump any tool, such as a screwdriver, or other hard object against the HDD.
 - When a repair part (HDD) is transported and there is a large temperature difference between the outside and inside temperature, leave the HDD in its package for about half a day after it is moved inside to gradually cool or warm it to room temperature before unpacking.

6-2-7. HDD Error Logging

Use the following operations to display "Recording Error History". Press "ESC", "DSP", and "4" keys, followed by "DIG/ANA" key three times.

Recording Error History Display

07-01-01 00:00:00 HDD Destroy 07-01-01 00:00:00 Mech No Res 07-01-01 00:00:00 Mech No Res

- * The error display appears in the underlined location.

Recording Error History Display

Error related to HDD			
Error Message	Description		
Buf over flow	Overflow of the Stream Buffer		
ESFSYS CORUPT	easyfsys error		
ESFSYS INIT	easyfsys initializing		
HDD Aging NG	HDD Aging Command failed		
HDD DEF DONE	HDD defrag finished		
HDD DEF ERR	HDD defrag error		
HDD DEL OC TT	Title imported to the HDD deleted		
HDD DEL PL	Dubbing list deleted by HDD recovery		
HDD DEL TT	Title deleted by HDD recovery		
HDD Destroy	HDD is not recognized on the bus		
HDD INFO BAD	Incorrect HDD Management Data		
HDD Initialize	HDD initialized		
HDD IRRG POFF	Abnormal power off		
HDD MBR NG	Incorrect MBR data		
HDD SIG NG	Incorrect HDD Management Data Magic		
HDD SMART NG	Incorrect HDD SMART		
HDD unauthor	Incorrect HDD serial No.		
HDD Zero WR	Incorrect MBR data		
HDD Reset Done	HDD Reset executed		
irr astion	Incorrect action		
Mech No Res	No response from the mechanical-control computer		
STATUS NG	Abnormal status change		
Task No Activ	Task has not been activated		
TT Rec Over	Title recording time full		

Note: Not only the HDD error history, but also the error recovery history are logged in "Recording Error History".

6-2-8. ATA/ATAPI History - ERR

Use the following operations to display "ATA/ATAPI Error History". Press "ESC" key, followed by "DSP", "2", "DIG/ANA", and "FRM/TIM" key.



6-2-9. How to confirm HDD Access Flow

Use the following operations to display "ATA/ATAPI History - All".

Press "ESC" key, followed by "DSP", "2", and "FRM/TIM" key.

Confirm whether the result is OK or NG in the screen below. If it is NG, check the error in the command table to the lower right.



6-2-10. ATA/ATAPI Debugging Screen (Second Screen) and LD Deterioration Judgment (for writer)

1. Writer maintenance information of ATA/ATAPI DEBUG OSD (Subscreen3)

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "2".



- * Simplified judgment method of optical pickup quality 1. Stains on pickup lens
 - 2. Deterioration of CD-R/DVD-RW laser diode
- * Screens are switched when "DIG/ANA" is pressed two times or three times to select the desired menu. Press "SEARCH" to start measurement.

Update the display by pressing the "SEARCH" key while subscreen 3 is displayed.

() - (2) - (3) - (4) - (5) -	ATA / ATAPI Power ON 0102 : 56 DVD R0053 : 48 W0022 : 16 CD R0034 : 04 W0000 : 00	Writer MaintenanceInfo 00 00 0000 00000000 01 00 0000 00000000 02 00 0000 00000000 03 00 0000 00000000 05 00 0000 0000000 05 00 0000 0000000 06 00 0000 0000000 00 00000 0000000 0000000	 Error log for the Writer (Not for Service) ① Power-on time/cumulative power-on time ② Duration of emission of the laser diode (LD) for DVD-R/DVD while reading ③ Duration of emission of the LD for DVD-W/DVD while writing ④ Duration of emission of the LD for CD-R/CD while reading ⑤ Duration of emission of the LD for CD-W/CD while writing ④ Duration of emission of the LD for CD-W/CD while writing ④ Duration of emission of the LD for CD-W/CD while writing ④ Duration of emission of the LD for CD-W/CD while writing
		00-00	(This function is not used for this model.)

(2) If the total hours of duration of emission of the laser diode (LD) for DVDs while reading (2) and that of emission of the LD for DVDs while writing (3) exceed 4,700 hours, the LDs may be degraded. Perform an LD degradation judgment, using subscreen 4.

[Tips]

MTTF hours for each LD

DVD: 4,700 hours

CD : 11,000 hours

The ATA/ATAPI Writer Maintenance Info is obtained each time the power is turned on. Thereafter, the data on the subscreen is updated each time the "SEARCH" key is pressed (the updating command is sent) while this subscreen is displayed. Care must be taken when updating this subscreen, because an undesired command is inserted if it is executed while recording, etc. **[Note on lighting time data for each LD]**

Since data on lighting time of each laser diode (LD) are stored in the flash ROM on the MAIN Assy, after the MAIN Assy is replaced, the data will be cleared. However, after the LOADER Assy is replaced, data on lighting time of each LD will be retained in the MAIN Assy. Therefore, before either the MAIN Assy or LOADER Assy is to be replaced, it is recommended that you write down the lighting time data.

2. LD degration judgment of ATA/ATAPI DEBUG OSD (Subscreen 4)

- 1) While the User Operation screen is being displayed, press "ESC" on the service remote controller.
- 2) Press "DISP" on the service remote controller.
- 3) Press "2" on the service remote controller.
- 4) Press "DIG/ANA" three times.
- Note: For correct measurement of items ① to ④ indicated in the display below, leave the unit at room temperature (25°C) for a while before turning it on, and do not load a disc.

To update the value for each item, press the "SEARCH" key while subscreen 4 is displayed. For details on each item and the conditions of updating the values, see table below.

	ATA / ATAPI - LD Degrade				
1 - 2 - 3 - 4 -	 → CD → DVD → TMP → ADJ 	: 0070 : 0068 : 00A3 : 0067	104% 96% 41°C 26°C	OK OK	
5-	▶ TLT	: FFD5			

Description of each item and conditions for updating data

No.	Item	Description	Conditions for updating by pressing the SEARCH key
1	CD	Degradation judgment of LD for CD. Regarded as NG when the value is 120% or higher (same standard as for the PC drive)	No disc inserted in the disc tray
2	DVD	Degradation judgment of LD for DVD. Regarded as NG when the value is 120% or higher (same standard as for the PC drive)	No disc inserted in the disc tray
3	ТМР	Current temperature inside the Writer	No disc inserted in the disc tray
4	ADJ	Temperature (approx. 25°C) inside the Writer during adjustment No disc inserted in the d	
5	TLT	Writer adjustment data for straight (non-HDD) model (FFFF is diplayed when the writer is not adjusted.)	No condition

If the results of degradation of the LDs for CDs and DVDs are both NG, replace the drive.

6-2-11. History of VR Recording-related Errors

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "4"

```
RunFnc : ---- Ecl : STDBY Rate : 21
                                        VID : 1000
                Rem Sec : ----- ChgAtr : -----
enVobu : -----
                EmgTyp : ----- ProtF : -----
WorkSt : -----
                   TrmStp : Normal
Rec Err : -----
                   .
LastRecMsg : PARAMCHG
                   LyrBndLSN : SglLayer
LyrOrem : -----
                ErrAdr : ---- Pause : ----
Dry Frr · -----
                                 DscSt3 : ---
                DscSt2 : ------
DscSt1 : ------
LastLSN : ----- NWA : -----
                                 WrtSpd : -----
BrdNum : --- DV : --- RzNum : --- Format : --- tvSys : PAL
RemMemo : ----- RMDn : ----- LstErr : ------
```

5) Press "ESC". (Returns to the original screen)

Error Message Check Method

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "4".
- 5) Press "DIG/ANA" 12 times. (Select the desired screen.)
- RunFnc : ---- Ecl : STDBY Rate : 21
 VID : 1000
 * Used for localizing the cause of trouble to an approximate area from the error message information.

 Recording-related errors are displayed.
 Press "DIG/ANA" three times on the above screen to select the desired screen.

 (1-06-01
 20:05
 30
 No SysHdr IN

 01-06-02
 00:22
 10
 Write Error

 There are two error-log screens, and up to 9 logs are displayed per screen. (generation time [year-month-day, hour: minute: second], error data in simplified description.)

[Tips]

- The two error-log screens can be switched by pressing the "SPEED+" or "SPEED-" key.
- For details on error messages, see table "Description of VR-recording-related errors" (page 6-14 to 6-16).
- 6) Subscreen 5 to 11 (These subscreens are not for service use.)
- 7) Press "ESC". (Returns to the original screen)

- * Used for broadly dividing the poorly-reproducible trouble phenomena.
- * Press "DIG/ANA" three times to browse the error log.

Description of VR-recording-related errors

Error Message Contents

Abbreviations

ECC: 4-byte Code for Error Correction UDF: Universal Disc Format PCA: Power Calibration Area OPC: Optical Power Control NWA: Next Writable Address VMG: Video Manager RMA: Recording Management Area MKB: Media Key Block TMP_VMGI: Temporary Video Manager Information Border: from Lead-in to Lead-out

MPEG Encoder-Related Errors

ERROR MESSAGE	DESCRIPTION
AVEnc Hang	AVEncoder failed
IN Encode*	Changes cannot be made in process of encoding
No SysHdr IN	System packet is not input periodically
Stm Start NG	Failure to start encoding (reasons not clear)
Stream NG	Inappropriate input stream data
Strm Start NG	Timeout waiting for system packet input at the beginning

Note: Any error message with "*" is displayed "RecErr: -----"" on the Subscreen1 of the forth screen.

Drive System-Related Errors

ERROR MESSAGE	DESCRIPTION
Bdr Cls NG	Close Border failed
Bdr Opn NG	Open Border failed
BUF Overflow	Overflow of the Stream Buffer
CLS Rzon Fail	Video mode Close Rzone failure
Drive Hang	The Drive is hang up
Drv Err	General error of the Drive
Drv Hard Err	Abnoemality in the drive hardware or filmware
Drv Timeout	Timeout waiting for drive operation
Fail Repair	Repair failed
Format NG	Format failed
Mey Be V mode	Although TMP_VMGI is not written, it may be Video mode disc
Mech No Res	No response from the mechanical- control computer
MKB invalid	Media Key Block reading error
NWA Exhaust	Next Writable Address surpassed and impossible to use
OPC NG	Optical Power Control failed
PCA Full	Power Calibration Area has been used up.
Read Err	Reading failed, ECC (4 byte Code for Error Correction) failed, etc
Read Only Disc*	Because some data are invalid, data cannot be written
RMA Full	Recording Management Area has been used up
Rzn Cls NG	Close Rzone failed
Rzn Rpr NG	Repair Rzone failed
Rzn Rsv NG	Reserve RZone failed
TMP-VMG WrErr	Video mode TMP VMGI Write Error
VTSI_B Wr Err	Video mode VTSI BUP Write Error
VTSI_B2 Wr Err	Video mode VTSI BUP Write Error (After Layer Change)
VTSI Wr Err	Video mod VTSI Write Error
VTSI2 Wr Err	Video mod VTSI Write Error (After Layer Change)
Write Err	The Drive failed to write and could not be recovered
May Be PVR	May be +VR disc, but no RSAT
V Final fail	Abnormal process occurred when finalizing Video mode
DLVR trace NG	Close Rzone failed at dual layer disc

Dubbing-Related Errors

ERROR MESSAGE	DESCRIPTION
H2D CP SomeNG	Other NG HDD \rightarrow DVD copy
Mem get NG	Video Mode Copy Memory has noe ensured
Strm TransfNG	Video Mode Copy Stream Transefer NG
Tracon Tm NG	Video Mode Copy Tracon tranfer has not been completed
VC Cell Max	Maximum number for Video Mode Copy Cells exceeded
VC CopyCancel	Video Mode Copy Copy Cancel
VC FlushC NG	Video Mode Copy Flush Cache NG
VC HDD C Err	Obtaining Video Mode Copy HDD Cell information failed
VC HDD Inf NG	No information on Video Mode Copy HDD
VC HDD Info NG	Format failed
VC Idling NG	Video Mode Copy idling NG
VC Pck Anl NG	Analizing Video Mode Copy Pack failed
VC Transf Stp	Video Mode Copy Transfer Stop
VC TSO BLK NG	Video Mode Copy TSOBlock transfer has not benn completed
VC VOBU SizeE	Video Mode Copy VOBU Size NG
V Rsv RzoneNG	Video Mode Copy Reserve Rzone failed
V2H APP FL NG	VR→HDD APP FLG is OFF
V2H Aud Ch NG	VR→HDD Audio Channel NG
V2H Aud Md NG	VR→HDD Audio mode NG
V2H Aud Stm N	VR→HDD Audio Stream Number NG
V2H SRC Prot	VR→HDD Copy prohibitted material
V2H Unknown	VR→HDD Other NG
V2H VOBU TMNG	VR→HDD Play back time of each VOBU is different
V2H V Reso NG	VR→HDD Video resolution NG
H2D CP NoSpec	HDD→DVD insufficient free space for copy
H2D TO HDDRD	HDD→DVD(VR) Timeout at HDD playing side
H2D TO SPRP	HDD→DVD(VR) Timeout at internal processing
H2D TO DVDWR	$HDD \rightarrow DVD(VR)$ Timeout at HDD recording side
C2H LOG (XXX)	HDD CAM→HDD opration log (XXX indicates process code.)
C2H NG (XXX)	HDD CAM→NG (XXX indicates process code.)

HDD-Related Errors

ERROR MESSAGE	DESCRIPTION
Do nothing	Do nothing for demand
ESFSYS CORUPT	easyfsys error
ESFSYS INIT	easyfsys initializing
HDD Buff High	High-level process executed for the HDD Buffer
HDD DEF DONE	HDD deflag finished
HDD DEF ERR	HDD deflag error
HDD Destroy	HDD is not recognized on bus
HDD INFO BAD	Inconsintent HDD Management Data
HDD Initialize	HDD initialized
HDD IRRG POFF	Abnormal Power off
HDD MBR NG	Inconsistent MBR data
HDDReset Done	HDD Reset executed
HDD ROMSUM NG	Rom-code check sum NG
HDD SIG NG	Inconsistent HDD Management Data magic
HDD SMART NG	Inappropriate HDD SMART
HDD Trans Err	DMA error in HDD copy transfer
HDD unauthor	Inconsistent HDD serial No
HDD Zero WR	MBR was written
Task No Activ	Task has not been activated
TT Rec Over	Title recording time full
HDD WRONG TGT	Invalid HDD target No is directed
extHDD lgnore	External HDD is dismounted
HDD PFile NG	Program file installed in HDD is NG
HDD DEL TT	Delete the title by HDD recovery
HDD DEL PT	Delete the dubbing list by HDD recovery
HDD Del OC TT	Delete the title moving on the way inside HDD

Other Errors

ERROR MESSAGE	DESCRIPTION
Abort	Cancellation
Already open	Extension file is already opened
BK BATT Down	Backup RAM Data has been erased
BK FSYS Dirty	Backup RAM Data has not been
	written on the File Sys
BUG	some Bugs
BusReset Done	Bus Reset has been excecuted
Cell Close NG	Cell Close NG
CPRM IC NG	Inappropriate CPRM IC
Dir Depth Err	Tree of Directory is too deep
Disc Fll*	No further data can be written because the disc is full
DRAM CLR Err	Video Mode DRAM (Stream Buffer) Clear failure
DRAM NG	Abnormality in access to the Work DRAM
Drive Destroy	The Drive has crashed
EncModul Hang	Encorder routine is hung up
F Alrdy Exst	Extension file is already exist
File cansel	Extension file is canseled
FileNot Exist	Extension file is not exist
Format Excec	Formatting has been executed
Invalid Disc*	The disc cannot be recognized
Invalid Param*	Invalid parameter
Invalid TMVMG	Invalid TMP VMGI content
Invalid UDF*	Invalid UDF content
Invalid VMG*	Invalid VMG content
Invalid VTSI	VTSI information of +VR is unusual
Irr Action*	Incorrect action
MKB REVOKED	Error is gaining data
limit Over*	Standard maximum limit exceeded
No More Info*	No more space in the internal work- management area
No Permission*	No permossopn to write to the disc
No Video	No Video input (not locked)
Now busy*	In the process of the emergency processing
NV Pck DMA Er	Inappropriate NaviPack DMA
NV Pck MK Err	Error in creating NaviPack
Ourob Strm NG	Inappropriate Stream data to the Ouroboros input
Over Heat	Abnormal temperature
PARAM NO ACCP	Recording parameter is not matched
Process Over	Process is overfull
Protect Scr*	Source to be recorded is copy- protected
Rec Pause*	No operation permitted during recording pause
Relocation Do	VR-recording data was relocated
Repair Excec	Repairing has been executed
Something*	Undetermined error
SRAM NG	Abnormality in access to the backup Work SRAM
Status NG*	Abnormality in change of statuses

ERROR MESSAGE	DESCRIPTION
SW PVR	Switch to +VR playback process
SW Vpb mode*	Switching to video playback routine is required
SW Vrec mode*	Switching to video recording routine is required
Unmatch Stamp*	Impossible to modify because of nonmatching time stamp
VBR-SRAM NG	Abnormality in VBR SRAM
V Categ ID NG	Inappropriate category ID
V Cate Inf NG	Inappropriate category information
V Ext MAX Ovr	Count Max exceeded
V ExtToo Big	The extension file is too large
V Ext TY NG	Type NG
Virgin Disc	Virgin Disc
VOBU Info NG	Inapporopriate VOBU information
WaterMark Det	Watermark detected
WM Cracked	WM Cracked
Param Short	Editting Error (Clear A-B)
Invalid VRMI	Information of +VR is NG (VRMI)
Heap Mem NG	Failed acquive memory
Heap Mem RETY	Retry has occurred during acquisition of memory

No Error

ERROR MESSAGE	DESCRIPTION
Non Err*	Normal

6-2-12. DV Service Mode

1. DV debug

- 1) Turn of the main power ON.
- On the screen after exiting all menu screens, press "ESC" on the service remote controller. 2)
- 3) Press "DISP".
- 4) Press "3".

①→ (DV/1394) Init : NG AV : 02 DV : 01

- ② → [Recorder] GUID : 00000000000000 IRM ③ → iPCR : C03F0000 ④→ [DV] GUID : 0080880303480E96
 ⑤→ VN : VICTOR MN : GR-D50K ⑥ → TM : C3 TS : 75 CT : 32 WP : 01 PS : FF OS : 00
 ⑦ → CA : A000002020 MD : VTR 8 [DVdecode : Yes] LineSys : 625-50 (a) → TC : 00h20m35s
 RD : 02/02/05
 RT : 10h34m50s
 (b) → ASPECT : 4 : 3
 CGMS : 000000
 APSTB : 00
 DEC : 525-60
- ► SF : 32KHz QU : 12bit AMODE : 4) Stereo (1)

* Used when an error exists in connection with the DV equipment.

Boldface alphanumerics : Fixed indications Nonboldface alphanumerics : Variable indications

No.	ltem	Description	Remarks
1	InitDV	Whether the initialization of UPD72893B (1394 LINK and DV codec IC) has been completed (OK) or not (NG).	If NG is displayed, it is considered the communication failure to UPD72893B.
	InitVE	Whether the initialization of ADV7172 (Video Encoder for DV specific) has been completed (OK) or not (NG).	If NG is displayed, it is considered the communication failure to ADV7172.
	AV	Number of AV devices recognizing connection	Identification number of AV devices including D-VHS, Digital Tuner, etc other than DV devices.
	DV	Number of DV devices recognizing connection	If the number does not become 01 even if a DV device is connected, identification of that device fails.
2	GUID	GUID set in ConfigROM of the unit.	GUID : Global Unique ID (Specific ID for DV devices) If the unit is ROOT (IRM), IRM is displayed at the side position of GUID display.
3	iPCR	iPCR value of the unit	
	oPCR	oPCR value of the unit	
4	GUID	GUID set in ConfigROM of the connected DV device.	Data are displayed only if one DV device is identified. If the connected DV device is ROOT (IRM), IRM is displayed at the side position of GUID display.
5	VN	Vendor name set in ConfigROM of the connected DV device.	Data are displayed only if one DV device is identified. (Depending on the device, the vendor name may not be set in ConfigROM.)
	MN	Model name set in ConfigROM of the connected DV device.	Data are displayed only if one DV device is identified. (Depending on the device, the model name may not be set in ConfigROM.)
6	TM	Transport Mode data obtained from the DV device.	Data are displayed only if one DV device is identified.
	TS	Transport State data obtained from the DV device.	
	СТ	Cassette Type data obtained from the DV device.	
	WP	Write-protection data obtained from the DV device.	
	PS	Power-state data obtained from the DV device.	
	OS	Output signal mode data obtained from the DV device.	
7	CA	Connect AV data obtained from the DV device.	Data are displayed only if one DV device is identified.
	CV	Camera/Vtr mode data obtained from the DV device.	
	MD	DV device mode	Camera or VTR is displayed only if one DV device is identified.
8	[DVdecode: XXX]	Whether Yes (in the process of requesting DV input) or No is indicated in XXX.	Normally, Yes is indicated only when CH is set to DV.
	LineSys	Input Line System setting	
9	TC	Time-code data of the DVdecode Stream, or response data of the Time Code command	Stream time-code data are obtained when the tape is played in forward direction. Otherwise, time-code data are obtained through an AV/C command.
	RD	Rec Date of DV decode Stream	
	RT	Rec Time of DV decode Stream	
10	ASPECT	Aspect Ratio of DV decode Stream	
	CGMS	CGMS of DVdecode Stream (from left to right, CGMS data of bits 5-4: Audio ch 2, bits 3-2: Audio ch 1, and bits 1-0: Video)	*CGMS (Copy Generation Management System): The two-digit codes added to broadcast programs represent the following: 00: Copy freely, 10: Once copy, 11 : Never copy
	APSTB	APS trigger bit of DV decode stream	
	DEC	With/without DV decode stream input	With input: Signal type (525-60, 625-50, 1125-60, 1250-50, or Invalid) is indicated, Without input: "No" is indicated.
11	SF	Sampling Frequency of DVdecode Stream	If SF is 44 kHz, it is considered that 44.1-kHz audio is input, and sound is muted on the unit.
	QU	QUANTIZATION of DV decode Stream	
	AMODE	AUDIO MODE of DVdecode Stream	

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Symptoms		Location in the Debug Screen	Items to be Checked, and Conditions	Possible causes
No operation for		DV①	Check the initDV indication:	Defective IC102 (1394Link & DVcodec)/
DV input			OK: Initialization of DV related LSI (IC102, IC108) appropriately completed.	IC108 (1394PHY), improper connection between IC102 /
			NG: Initialization of DV related LSI (IC102, IC108) has not been completed	IC108, defective soldering, defective power supply, etc.
			properly. Defective communication with DV related LSI (IC102, IC108)	
	,			
	0	DV(Check the number of DV devices when one DV device is connected to the	Defective DV terminals, improper connection of the DV-
			recorder:	terminal board, defective IC108 (1394PHY), defective
			01 : The connected DV device is correctly identified.	cables, an IEEE 1394 device other than the DV device
			Other than 01 : The connected DV device is not correctly identified.	connected.
No picture nor		DV®	Check of DV decoding when the recorder channel is set to DV:	Defective IC102 (1394Link & DV codec), defective
sound for DV			Yes : The recorder is in the process of a DV input operation.	soldering, defective power supply, etc.
input			No : The recorder is not executing a DV input operation.	
	7	DV@	Check DEC:	Defective DV terminals, improper connection of the DV-
			525-60 : An NTSC DV signal is input from the DV device.	terminal board, defective source device
			625-50 : A PAL DV signal is input from the DV device.	defective IC102 (1394Link & DVcodec), IC108 (1394PHY)
			No : No DV signal is input from the DV device.	Note: As to a model having the Input Line System setting, if the
				setting and the actual input signal system do not match, no
				picture appears.
DV input		DV@	Check CGMS:	Recording cannot be performed for a copy-protected
recording				source.
impossible				
No sound for		DV(f)	Check SF:	An audio signal with 44.1-kHz sampling frequency is
DV input			32 kHz: An audio signal with 32-kHz sampling frequency is being input.	muted.
			48 kHz: An audio signal with 48-kHz sampling frequency is being input.	
			44 kHz: An audio signal with 44.1-kHz sampling frequency is being input.	
No picture for	-	DV①	Check the initVE indication:	Defective IC101 (DV specific VideoEncoder), defective
DV input			OK: Initialization of DV specific VideoEncoder (IC101) appropriately	soldering, defective power supply, etc.
			completed.	
			NG: Defective communication with DV specific VideoEncoder (IC101) and	
			HOST u-com (IC1001).	
			Initialization of DV specific VideoEncoder (IC101) has not been	
			completed properly.	

6-2-13. EPG Service Mode

1. Summary screen

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "7".

	0 01234	56789	1 012345	6789	2 00123	3 4567890	12345678	4 901234567
00	(EPG	EURO)					
01	Next [Data D	ownloa	d Tin	ne : 1	4:00		
02		D	uration		: 0	1h30m		
03	Gems	tar Dat	ta Fail (Coun	t :0	0		
04								
05								
06								
07	EPG I	Data R	eceive	Err S	umm	ary		
80	Data	Start	END	MD	СН	RcvPkt	TotalErr	
09	03/31	13:00	13:30	DL	03	001853	000000	
10	03/31	09:00	11:00	DL	03	001192	000000	
11	03/31	08:00	08:05	HS		000654	000000	
12	03/31	00:00	00:00			000000	000000	
13	03/31	00:00	00:00			000000	000000	
14	03/31	00:00	00:00			000000	000000	

- * Used when the EPG data cannot be acquired.
- * The detailed screen appears every time when "DIG/ANA" is pressed.

	The next do	wnload starting time for the EPG data is displayed.						
Lines 01-02	Next Data D	ownload Time: Starting time						
	Duration: D	uration required for acquiring the EPG data						
	The Gemste	r EPG data cannot be found.						
Lines 03	Number tim	es of Host Scan and Schedule Download, DT models only						
	(Always 00	(Always 00 except DT model)						
Lines 09-14	The 6 latest	The 6 latest error logs when EPG data were received are displayed, with the latest one at the top.						
	Data	: Month/day when reception started						
	Start	: Time when reception started						
	End	: Time when reception ended						
	MD	: Method for acquiring the EPG data (HS: Host scanning process, DL:Downloading						
		process of the EPG data)						
	СН	Data-receiving channel						
	RcvPkt	: Total number of received packages.						
		A number 999,999 or greater is displayed as "9999999".						
	Total Err	: Total errors during reception.						
		The sum of Hamming Err, Trans Err InvLine Err numbers indicated on the Detail screen.						
		A number 999,999 or greater is displayed as "9999999".						

[Tips]

In a case where only "HS" is displayed in the MD column of the logs, the host channel has not been found. It is necessary to check the country and postal-code settings in the user settings.

2. Detail screens

- 1) Press the "DIG/ANA" key while the Summary screen is being displayed. (Refer to page 6-19)
- 2) Each time the "DIG/ANA" key is pressed, the Detail screen scrolls maximum six-Detail screens (1 to 6).
 - Each Detail screen of 1 to 6 corresponds to the EPG reception error logs from the top of the Summary screen.

	0 1 2 3 4 012345678901234567890123456789012345678901234567
00	(EPG EURO) EPG Data Receive Err Details - 1
02	
03	Data : 03/31
04	Start Time: 13:00 END Time: 13:30
05	Host CH : 03 P-ON Kind : Download
06	
07	Data Receive Info Total Err : 000000
80	Pkt Rcv Num : 001853 Pkt Snd Num : 001853
09	Inv Line Err : 000000
10	Slice Cont : Auto EQ : OFF LV : -h
11	
12	Temporary Buffer Information
13	Pool Num : 000000 Max Store : 000000
14	Discard Pkt : 000000

Line	Display item	Description	Remarks
Line 01	EPG Data Receive Err Details-X	The rightmost figure represents the number of the current detail screen. This number corresponds to the order of the EPG reception error log from the top.	
Lines 03-05, Reception conditions	Data Start Time END Time Host CH P-ON Kind	: Month/day when reception started : Time when reception started : Time when reception ended : Data-receiving channel : Methods for acquiring the EPG data (host scanning and downloaing)	Only during initialization, host scanning is automatically executed to find the host broadcast.
Lines 07-10, details on errors during reception	Total Err	: Total numbers of errors during reception. The total number of Hamming Err, Trans Err and InvLine Err indicated on the Detail screen. A number 999,999 or greater is displayed as "9999999".	Total Errors: If the total number of errors reaches two digits or greater, it is likely that EPG data acquisition failed. Display subscreen 1 of the first screen and check the electric field intensity from the AGC level.
	Pkt Rcv Num Pkt Snd Num	 Total number of received packages. A number 999,999 or greater is displayed as "999999". Total number of packages that were sent to the application program among all the received packages. A number 999,999 or greater is displayed as "999999". 	If the total numbr of received packages is 0, it is likely that the country and postal-code settings are wrong.
	InvLine Err	: Total number of errors that were generated by receiving data from invalid lines. A number 999,999 or greater is displayed as "999999".	
	Slice Cont	: Slice level control Auto-Tu Con, Manual - Syscon.	
	EQ	: Equalizer setting (ON, OFF)	
	LV	: Slice level (10-30 hex) (Only when the slice Cont is Manual.)	

Note: The data on lines 12-14 are for software development, not for service use.

6-2-14. Aging Mode

1. Aging for the DVD-RW/DVD-R

- 1) Turn of the main power ON.
- 2) Press the "DVD" key to switch to DVD.
- 3) Load a recordable disc.
- 4) Select the input function of a recordable source.
- 5) After disc detection is confirmed, exit all menu screens.
- 6) Press "ESC" on the service remote controller.
- 7) Press "REP.B" on the service remote controller.
- 8) Press "PLAY" to enter the Aging mode.

If symptoms regarding recording/playback of discs and/or the HDD that your customer claimed are difficult to reproduce, they can be reproduced with a long-time test in Aging mode.

Note: • When aging for the DVD-RW/+RW/-RAM and HDD is executed, a recorded data on them will be erased.

- Commands from the remote control unit are accepted during Aging mode.
- If Aging mode is quit using the "ESC" key, indications on the FL display will return to normal display.
- Cancel timer settings before entering Aging mode.
- Set the recording rate beforehand. It cannot be changed during Aging mode.

Aging for the DVD-RW/+RW/-RAM	Aging for the DVD-R/+R
During Aging mode, the following operations are	During Aging mode, the following operations are repeated in the order
repeated in the order shown below.	shown below.
① The tray opens.	① The tray opens.
② The tray closes.	② The tray closes.
③ Initialization	③ Recording for 1 minute
④ Recording for 60 minutes	④ Recording pause for 6 minutes
(5) Playback for 45 minutes	⑤ Recording stops.
	Playback for 1 minute
<dvd-rw></dvd-rw>	⑦ Playback pause for 6 minutes
The initialization process in step 3 follows the setting	8 Playback stops.
specified in "Setting of the main unitRecording	Note: A continuous test of the above operations is possible for approximately 23
Auto initialization of a DVD-RW".	hours.
<dvd+rw></dvd+rw>	
The initialization process in step 3 is the same as that	After (2) the tray closes, disc detection is performed,
described in "Disc settingInitialization	<dvd-r></dvd-r>
Initialization of a DVD+RW".	In step 2, if the disc is judged to have recorded up to 99 titles, the
<dvd-ram></dvd-ram>	operation stops at that point.
In the initialization process in step 3, physical	<dvd+r></dvd+r>
formatting is performed, if required.	If the disc is judged to have recorded up to 49 titles, the operation stops
	at that point. On the FL display, the number of loops is retained.
During Aging, the number of loops is indicated on the	On the OSD display, the error indication is retained.
FL display, as shown below.	
[AGING 0001]	During Aging, the number of loops is indicated on the FL display, as
	shown below.
If an error is generated, the aging operation stops.	[AGING 0001]
Note: Indications on the FL display are retained, and this	
information is also retained as an OSD.	If an error is generated, the aging operation stops.
	Note: Indications on the FL display are retained, and this information is also retained
	Note: Recording time depends on the recording rate set. For example, if the
	recording rate is MN32, only up to 60 titles can be registered.
	Check the setting for recording rate before performing aging.

9) Press the "ESC" key on the service remote controller to quit Aging mode and return to Normal mode.

Note:	• If during recording: Recording is stopped.	(aging for +PW	V/ PAM only)
	 If during playback: Playback is paused. 	(aging for ±KV	v/-KAWI OIIIy)
	• If during initialization: The unit stops after initialization is finished.		
	• If the tray is being opened/closed: The unit stops after the tray is opened/closed		

2. Aging for the HDD

Caution: Take caution as the all recorded data of HDD is deleted.

- 1) Turn of the main power ON.
- 2) Press the "HDD" key to switch to HDD.
- 3) Press "ESC" on the service remote controller.
- 4) Press "REP.B" on the service remote controller.
- 5) Press "PLAY" to the Aging mode.

During Aging mode, the following operations are repeated in the order shown below.

- ① Erasure of all the memory data from the HDD
- Recording for 60 minutes
- ③ Playback for 60 minutes

[Tips]

During Aging, the number of loops is indicated on the FL display, as shown below. [AGING 0001]

If an error is generated, the aging operation stops.

Note: Indications on the FL display are retained, and this information is also retained as an OSD.

6) Press the "ESC" key on the service remote controller to quit Aging mode and return to Normal mode.

- **Note:** If during recording: Recording is stopped.
 - If during playback: Playback is paused.
 - If during erasure of all memory data from the HDD, the unit stops after all memory data have been erased.

6-2-15. HDD Check Mode

- 1) Turn of the main power ON.
- 2) On the screen after exiting all menu screens, press "ESC" on the service remote controller.
- 3) Press "CX".
- 4) Press "0".
- 5) Press "1".

HDD CHECK MODE

- 1 HDD Information [----] 2 S.M.A.R.T. Attribute Information
- 3 S.M.A.R.T. DST
- 4 HDD R/W Check

###HDD[INT] is selected ###change[SCAN FWD]

- * Used to check if the HDD has an error or not.
- * Press the number of the item you want to check.

6-3. Setup Related Menu

6-3-1. Firmware Downloading

In case of any event as described below, be sure to download the software using the Version Upgrade CD Disc by following the Software Download Method shown below.

- 1. When engine (RD board or drive) is replaced, or when the AV board is replaced.
- 2. When HDD is replaced.
- 3. When the message "NG" is displayed on the Version Information in the Service Mode.

Software Download Method

- 1) Eject the tray.
- 2) Place the Version Upgrade disc on the tray.
- 3) Press "Rec Stop" and "EJECT" key at the same time to start version upgrade.

6-3-2. Area-Specific Channel Setting

When the following trouble symptom is displayed, set the broadcast reception channels as described below.

• When flickering is visible as if horizontal synchronization or vertical synchronization is lost on the broadcast reception screen.

[Entry]

Entry from the normal operating mode <Record/Play, Stop>

- 1) Turn of the main power ON.
- 2) Press "ESC" on the service remote controller.
- 3) Press "CHP/TIM".

Setting screen



4) Press "ESC". (Returns to the original screen)

[Entry from the individual setting mode]

1) Upon completion of the above operation, press "DIG/ANA".

Setting screen

VDEC Specific Area Mode Ver 2.00			
Input - [LINE] Sync ACC : ON H Threshold Level : 12 V Threshold Level : 10			
Individual setting state			
Input Channell - [L2] Sync AGC : H Threshold Level : V Threshold Level :			

6-3-3. OSD Filter Setting (Subscreen 4)

When the following trouble symptom occurs, correct it by setting the OSD filter as described below.

Characters on the OSD screen flicker depending on the monitor connected.

[Entry]

- 1) Turn of the main power ON.
- 2) Press "ESC" on the service remote controller.
- 3) Press "DISP".
- 4) Press "DIG/ANA" four times.

OSD Filter Setting	
OSD Filter :	

5) Press "ESC". (Returns to the original screen)

[Tips]

As the setting value becomes greater, jitter is reduced on a CRT display. However, as lines for characters appear thick, complex characters may become difficult to read. On the contrary, as the setting value becomes smaller, jitter increases on a CRT display. However, as lines for characters become sharper, complex characters become more legible.

Note1: A new setting becomes active as soon as it is made. As a new setting is stored in nonvolatile memory, it will be retrieved when the unit it turned on the next time.

Note2: After the factory-preset values are downloaded, the setting value for the OSD Filter will be the default Value (4).

[Key operation of OSD Filter setting]

Key	Operation	Satting value	Remarks
"Rev x 3", "SPEED+" " x 3 Fwd", "SPEED-"	Changing the setting value for the OSD Filter	0 – 4 (Default value: 4)	"Rev x 3", "SPEED+"The setting value increases by1." x 3 Fwd", "SPEED-"The setting value decreases by1.
"CLEAR"	The setting value is reset to default.		
"ESC"	To exit the OSD Filter Setting and clear the screen (Appears the tuner screen.)		_